



IMPORTANT

There is **NO** fee for applying for temporary protection.

The service is free of charge!

Please call the Green Line and make a report if someone tries to ask you for money or favours.

FOR MORE INFORMATION, PLEASE CONTACT:

General Inspectorate for Migration (GIM)



igm.gov.md

GIM Green Line



0 800 015 27

UNHCR, the UN Refugee Agency



help.unhcr.org/moldova

Refugee Response Green Line



0 800 800 11

10-02-2023

YOU ARE ENTITLED TO APPLY FOR TEMPORARY PROTECTION

If you cannot return to Ukraine and want to stay in the Republic of Moldova you can apply for temporary protection.

The Government of the Republic of Moldova grants temporary protection to displaced persons from Ukraine. This is an exceptional measure to provide an immediate form of protection including access to services to persons who meet the eligibility criteria.



UNHCR
The UN Refugee Agency

WHO CAN APPLY?



Ukrainian nationals
residing in Ukraine
before 24 February 2022.



Ukrainian nationals who were
in the Republic of Moldova
before 24 February 2022.

Stateless persons recognized by
the Ukrainian authorities before
24 February 2022.

Non-Ukrainian nationals benefiting
from protection (international or the
equivalent national protection) granted
by the Ukrainian authorities before 24
February 2022, and who cannot safely
return to their country of origin.



Family members of the
persons mentioned above.

*You must be in the Republic of Moldova
to apply for temporary protection.*

WHY SHOULD I APPLY?

Individuals should decide on their situation in the territory of the Republic of Moldova. They can benefit from temporary protection, exercise their right to seek asylum, or obtain a residency.

Being a beneficiary of temporary protection offers several benefits:

- Permission to stay in the country for a limited period of time (until 01.03.2024);
- The right to work;
- Access to primary and emergency healthcare services;
- Access to accommodation in the Temporary accommodation centres for persons in need;
- Access to basic education for persons under 18 years of age;
- Access to social assistance.

WHICH DOCUMENTS DO I NEED TO APPLY FOR TEMPORARY PROTECTION?

- Identity documents issued by Ukraine.
- Proof of residency in the Republic of Moldova.
- Civil status documents, in the case of families and children.

To apply for temporary protection you must be in the country, and have a Moldovan phone number.

YOU NEED TO FOLLOW 2 STEPS TO APPLY:

1. Register online: protectietemporara.gov.md

You need to fill up some basic information about yourself and any family members applying with you, upload your documents, and select a time, date and location for your in-person appointment.

2. Go to your appointment at the selected office of the General Inspectorate for Migration with original copies of your documents.

The registration process for temporary protection starts on 1 March 2023.